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CANNABIS COMPLIANCE BOARD

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IDScan.net Data Security Incident

The Nevada Cannabis Compliance Board (CCB) has been in communication with IDScan.net regarding the recently reported data security incident involving its services.

On or around September 1, 2026, IDScan.net received information indicating that certain data may have been accessed without authorization. IDScan.net has reported that it took immediate steps to secure its systems and contain the incident and that an investigation remains ongoing.

At this time, the CCB has not received reports of system downtime associated with the incident. IDScan.net has reported that the incident has been contained.

Guidance for Cannabis Retail Establishments

The CCB recommends that cannabis retail establishments that use or have used IDScan.net products:

- Review the official notice published by IDScan.net on its website for the most current information regarding the incident, potentially affected information, available consumer protections, and instructions for obtaining assistance.
- Post or otherwise make the IDScan.net official notice readily available at or near customer checkout/point-of-sale areas so customers are aware of the incident and can access information regarding available credit monitoring and identity protection services.
- Direct individuals with questions regarding whether they were affected, what information may have been involved, or how to obtain available protection services to IDScan.net and its official incident notice.

It is the CCB's understanding that IDScan.net has provided notification to potentially affected individuals. Questions regarding individual notifications or the scope of the incident should be directed to IDScan.net at privacy@idscan.net.

Because IDScan.net investigation remains ongoing, cannabis retail establishments and consumers should refer to IDScan.net website for the official notice and the most current information regarding the incident and any recommended next steps.

The CCB will continue to monitor information related to this incident and its potential impact on Nevada cannabis retail establishments and consumers.