1 BEFORE THE CANNABIS COMPLIANCE BOARD STATE OF NEVADA 2 3 STATE OF NEVADA, CANNABIS Case No. 2022-68 COMPLIANCE BOARD. 4 Petitioner, 5 6 VS. 7 NEVADA ORGANIC REMEDIES, LLC (RD219), 8 Respondent. 9 COMPLAINT FOR DISCIPLINARY ACTION 10 The Cannabis Compliance Board of the State of Nevada (the "CCB"), by and through 11 its counsel, Aaron D. Ford, Attorney General of the State of Nevada, and L. Kristopher 12 Rath, Esq., Senior Deputy Attorney General, having a reasonable basis to believe that 13 Respondent Nevada Organic Remedies, LLC ("NOR" or "Respondent") has violated 14 provisions of Chapters 678A through 678D of the Nevada Revised Statutes ("NRS"), and 15 the Nevada Cannabis Compliance Regulations ("NCCR"), hereby issues its Complaint, 16 stating the CCB's charges and allegations as follows: 17 JURISDICTION 18 During all relevant times mentioned in this Complaint, NOR held, and 19 1. currently holds, the following relevant license: 20 Last Issued / Address ID License 21 Renewed **RD219** 11/10/2021 22 Adult-use Cannabis Retail Store 23 88066209745143423581 24 25 2. During all relevant times mentioned in this Complaint, NOR is and was 26 registered as a domestic limited liability company in the State of Nevada. The Nevada 27 Secretary of State lists GGB Nevada, LLC, as the Managing Member. Amanda Connor, 28 Esq. is listed as the Point of Contact for NOR with the CCB.

- 3. As NOR holds its relevant license with the CCB, it is subject to NRS Title 56 and the NCCR for the violations asserted herein. Therefore, NOR is subject to the jurisdiction of the CCB and subject to discipline pursuant to NRS 678A through 678D and the relevant provisions of the NCCR.
- 4. Pursuant to NRS 678A.500 and 678A.510(1), the CCB's Executive Director has transmitted the details of the suspected violations of NOR to the Attorney General and the Attorney General has conducted an investigation of the suspected violations to determine whether they warrant proceedings for disciplinary action. The Attorney General has recommended to the Executive Director that further proceedings are warranted, as set forth in this CCB Complaint. The Executive Director has transmitted this recommendation and information to the CCB. Pursuant to NRS 678A.510(2)(b), the CCB has voted to proceed with appropriate disciplinary action under NRS 678A.520 through 678A.600. Pursuant to NRS 678A.520(1), the CCB's Executive Director has authorized service of this Complaint upon Respondent.

FACTUAL ALLEGATIONS

- 5. CCB incorporates all prior Paragraphs as though fully set forth herein.
- 6. On or about October 23, 2021, CCB staff received a complaint from an individual alleging that a manager at the NOR adult-use cannabis retail store with license No. RD219 gave concentrated cannabis to an employee at the facility via a transaction that was not recorded in the State's required seed-to-sale tracking system, METRC. It was alleged that this event took place during late September 2021. Based on this complaint, the CCB's staff undertook an investigation. The Board Agents conducting this investigation were Karalin Cronkhite and Erica Scott.
- 7. On investigation, the CCB staff found that, on or about September 27, 2021, NOR was made aware of an incident which occurred on September 19, 2021, involving the improper dispensing of the cannabis product Nectar OG 1g LR Sugar Sauce Huni Labs¹ (the "September 19 Incident"). More specifically, the subject cannabis product was dispensed to an employee customer without a documented sale of the cannabis product and without recording the reduction in inventory in the State's seed to sale tracking system, METRC. NOR did not notify the CCB of the September 19 Incident until October 29, 2021,

¹ Specifically, Package No. 1A4040300007149000000457.

after NOR had started its investigation on September 27, 2021, and the CCB had already received the complaint referenced in Paragraph 6, above. NOR provided the CCB with an incident report, but this was after CCB staff had initially enquired with NOR about the September 19 Incident.

- 8. Upon the request of CCB staff, NOR was unable to locate the subject package of Nectar OG 1g LR Sugar Sauce Huni Labs in physical inventory, though it was reported as one unit in METRC.
- 9. Upon the CCB's request, the NOR facility provided documentation of receipt #2102824, which NOR represented as the receipt for the September 19 Incident. However, the cannabis product Nectar OG 1g LR Sugar Sauce Huni Labs was not listed on this receipt and NOR represented that this cannabis product was provided with the others listed on receipt, but not recorded in the transaction. Additionally, this receipt recorded the cashier as "Ryann" and customer as Katelin Grace Byrne. However, surveillance video of this transaction shows the manager, Christine Gamez, was the cashier and employee Beverly Troiano was the customer. Accordingly, the receipt for the transaction provided false information regarding the transaction. Furthermore, NOR failed to follow its own standard operating procedures ("SOPs") for sales, which state that cashiers may not log into another cashier's LeafLogix register portal. NOR's SOPs for sales also require the cashier to verify the accuracy of all information before processing a sale. As evidenced by the receipt, and as set forth above, this was not done.
- 10. Additionally, during the course of its investigation, the Board Agents found another improper transaction that took place on February 12, 2021. Specifically, on February 12, 2021, the facility made the following adult-use sale, as documented on METRC Receipt No. 0038116481 and POS Order No. 1630850:
 - (1) 10 each of tag ending 5550 Tsunami Orange Daiquiri Live Resin Sugar 0.5g
 - (2) 1 each of tag ending 1415 Headband Quinn River Farms 1g flower
- (3) 1 each of tag ending 5551 Provisions Skywalker OG Vape Cartridge 500mg This single sale resulted in a total of 6.5 grams of usable and concentrated cannabis and 5,500 milligrams of THC. This sale exceeded the limits under NCCR 6.101(1) by 2.96 grams of useable and concentrated cannabis and 1,957 milligrams of THC.

|III|

VIOLATIONS OF LAW

- 11. CCB incorporates all prior Paragraphs as though fully set forth herein.
- 12. As to license RD219, Respondent violated NCCR 6.080(6)(a), (8), & (9), and NCCR 4.040(1)(a)(1) by unintentionally concealing evidence. Specifically, as set forth in Paragraph 7, above, Respondent was aware of the September 19 Incident on September 27, 2021, yet failed to report it to CCB until over a month later, on October 29, 2021. This constitutes a Category II violation, which carries a civil penalty of up to \$25,000 and a suspension for not more than 20 days. NCCR 4.040(2)(a)(1). In the alternative, should this omission not be found to be a concealment of evidence, then Respondent violated NCCR 4.050(1)(a)(8) for failing to notify the Board within 24 hours of discovery of a serious incident. This would constitute a Category III violation, which carries a civil penalty of up to \$10,000. NCCR 4.050(2)(a)(1).
- 13. As to license RD219, Respondent violated NCCR 6.080(6)(a) and NCCR 4.040(1)(a)(1) by failing to properly document a sales transaction and thereby making an unintentionally false statement to the Board. Specifically, as set forth in 9, above, Respondent provided receipt #2102824 as the documentation for the September 19 Incident sale. Said receipt was false in that it: (1) did not identify the sale of the cannabis product Nectar OG 1g LR Sugar Sauce Huni Labs; (2) did not correctly identify the cannabis agent who sold the cannabis product; and (3) did not correctly identify the customer who bought the product. These acts and omissions constitute a second Category II violation, which carries a civil penalty of up to \$75,000 and a suspension for not more than 30 days. NCCR 4.040(2)(a)(2).
- 14. As to license RD219, Respondent violated NCCR 6.010(1) and NCCR 4.040(1)(a)(13) by selling an amount of cannabis in excess of transaction limits. Specifically, as set forth in Paragraph 10, above, on February, 12, 2021, Respondent conducted a sales transaction that exceeded the maximum allowable limits set forth in NCCR 6.010(1) for an adult-use sales transaction. This act constitutes a third Category II violation, which requires revocation of license RD219. NCCR 4.040(2)(a)(3).

- 15. As to license RD219, Respondent violated NCCR 6.080(6) and NCCR 4.050(1)(a)(3) by failing to keep complete sales records and failing to meet seed-to-sale tracking requirements. Specifically, as set forth in Paragraphs 8 and 9, above, Respondent was unable to reconcile its physical inventory with the seed-to-sale tracking data it entered into METRC for the cannabis product Nectar OG 1g LR Sugar Sauce Huni Labs. This constitutes a Category III violation. If this is considered Respondent's first Category III violation, then it carries a civil penalty of up to \$10,000. NCCR 4.050(2)(a)(1). In the alternative, should the violation set forth in Paragraph 12 be found to constitute a Category III violation, then the violation in this Paragraph would be a second Category III violation. In that case, it would carry a civil penalty of up to \$30,000 and/or a suspension of no more than 10 days. NCCR 4.050(2)(a)(2).
- 16. As to license RD219, Respondent violated NCCR 6.075(1)(b) & (c) and NCCR 4.050(1)(a)(7), by failing to implement its own policies and procedures for monetary transactions. Specifically, as set forth in Paragraph 9, above, Respondent failed to follow its own SOPs for sales, which required its cashiers refrain from logging into another cashier's register portal and required its cashiers to verify the accuracy of all information before processing a sale. These omissions constitute another Category III violation. This is at least a second Category III violation, which carries a civil penalty of up to \$30,000 and/or a suspension of no more than 10 days. NCCR 4.050(2)(a)(2). In the alternative, should this be found to be a third Category III violation, then this would carry a civil penalty of up to \$90,000 and/or a suspension for no more than 20 days. NCCR 4.050(2)(a)(3).
- 17. The CCB reserves its rights to pursue any separate disciplinary actions against the individual agent cards of the employees and/or agents of Respondent who participated in and/or perpetrated the acts and omissions set forth in this Complaint.

DISCIPLINE AUTHORIZED

Pursuant to the provisions of NRS 678A.600, NCCR 4.020, NCCR 4.030, NCCR 4.035 through 4.060, and NCCR 5.100, the CCB has the discretion to impose the following disciplinary actions:

- 1. Revoke license RD219;
- 2. Suspend license RD219;
- 3. Impose a civil penalty of not more than \$90,000 for each separate violation of NRS Title 56 and the NCCR on RD219; and
 - 4. Take such other disciplinary action as the CCB deems appropriate.

The CCB may order one or any combination of the discipline described above.

RELIEF REQUESTED

Based on the foregoing, counsel for the CCB respectfully requests the CCB impose the penalty of revocation against license RD219. In addition, counsel for CCB requests the CCB impose civil penalties against NOR's license RD219 in the amount of \$140,000. In the alternative, should the violation set forth in Paragraph 12 be found to be a Category III violation, counsel for CCB requests the penalty of a 20-day suspension, with civil penalties of \$230,000.

NOTICE TO RESPONDENT

PLEASE TAKE NOTICE, that Respondent has a right to request a hearing on the charges set forth herein, pursuant to NRS 678A.510 through 678A.590. Failure to demand a hearing constitutes a waiver of the right to a hearing and to judicial review of any decision or order of the Board, but the Board may order a hearing even if the respondent so waives his or her right. NRS 678A.520(2)(e).

PLEASE TAKE NOTICE, you, as the respondent, must answer this Complaint within 20 days after service of this Complaint, unless granted an extension. Pursuant to NRS 678A.520(2), in the answer Respondent:

- (a) Must state in short and plain terms the defenses to each claim asserted.
- (b) Must admit or deny the facts alleged in the complaint.
- (c) Must state which allegations the respondent is without knowledge or information form a belief as to their truth. Such allegations shall be deemed denied.
- (d) Must affirmatively set forth any matter which constitutes an avoidance or affirmative defense.

(e) May demand a hearing. Failure to demand a hearing constitutes a waiver of the right to a hearing and to judicial review of any decision or order of the Board, but the Board may order a hearing even if the respondent so waives his or her right.

Failure to answer or to appear at the hearing constitutes an admission by the respondent of all facts alleged in the Complaint. The Board may take action based on such an admission and on other evidence without further notice to the respondent. NRS 678A.520(3).

The Board shall determine the time and place of the hearing as soon as is reasonably practical after receiving the Respondent's answer. The Board shall deliver or send by registered or certified mail a notice of hearing to all parties at least 10 days before the hearing. The hearing must be held within 45 days after receiving the respondent's answer unless an expedited hearing is determined to be appropriate by the Board, in which event the hearing must be held as soon as practicable. NRS 678A.520(4).

Respondent's answer and Request for Hearing must be either: mailed via registered mail, return receipt; or emailed to:

Tyler Klimas, Executive Director Cannabis Compliance Board 700 East Warm Springs Road, Ste. 100 Las Vegas, Nevada 89119 tklimas@ccb.nv.gov

If served by email, Respondent must ensure that it receives an acknowledgement of receipt email from CCB as proof of service. Respondent is also requested to email a copy of its Answer to the Senior Deputy Attorney General listed below at listed below at listed number-19.

As the Respondent, you are specifically informed that you have the right to appear and be heard in your defense, either personally or through your counsel of choice at your own expense. At the hearing, the CCB has the burden of proving the allegations in the Complaint. The CCB will call witnesses and present evidence against you. You have the right to respond and to present relevant evidence and argument on all issues involved. You

Certified Mail: 7014 2870 0001 8497 8666

1 DECLARATION AND CERTIFICATE OF SERVICE OF COMPLAINT FOR DISCIPLINARY ACTION 2(Service via Mail) 3 I, Amber Virkler, hereby certify and affirm that: 4 1. I am over the age of 18 years old. 5 2. I am a Board Agent of the Cannabis Compliance Board ("CCB"), as defined in NCCR 6 1.068. 3. Pursuant to NRS 678A.520 and NCCR 4.075, I have served the Respondent herein with 7 8 the Complaint for Disciplinary Action ("Complaint") in the above captioned matter as 9 follows: 10 By placing a true and correct copy of the Complaint to be deposited for mailing in 11 the United States Mail in a sealed envelope via registered or certified mail, prepaid 12 in Las Vegas, Nevada, to Respondent's point of contact with the CCB under NCCR 13 2.050 at Respondent's address on file with the Board as follows: Name of point of contact served: Amanda Connor 14 15 Address on file with CCB: Date of Service: June 6, 2022 16 I declare under penalty of perjury that the foregoing is true and correct. 17 18 Executed on June 6, 2022 (signature) 19 20 2122 CC: Amanda Connor, via First Class Mail 2324252627

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