# **Metrc Support Bulletin**



Bulletin Number: NV_IB_0044	<b>Distribution Date</b> : 12/17/20	Effective Date: See Bulletin
Contact Point: Metrc® Support	Subject: Upcoming Online Training – January 2021	
Reason: Metrc is providing details for live webinar industry user training classes.		

Greetings Metrc Users, this bulletin is intended to notify all industry users of the planned upcoming Metrc Live Webinar Workshop training this coming January for the State of Nevada CCB.

- Due to the events involving COVID-19, all the scheduled classes will be provided via webinar, and each user will be required to register for the class they want to attend. (Link below)
- In accordance with instructions from the State of Nevada CCB; starting this year (2020), all persons that actively work in Metrc must attend the Workshop Live Webinar training at least once a year. All other agent card holders that work in or manage a marijuana establishment must attend the mandatory training at least once every 2 years.
- Each attendee will be required to complete and pass a test on the topics discussed.

In this workshop we will cover new topics not covered in the previous workshop in June:

- New upcoming Transfer Types
- New Testing Information for Cultivations, Processors, and Testing Facilities
- Source Production Batch Numbers
- Destroying Vegetating and Flowering Plants New Features
- External Patient Sales
- Distributors Myths vs Facts

Registration is available here: NV Metrc January 2021 Workshop Registration

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### **Workshop Dates:**

### January 19th

Testing Facilities - 9:00 AM - 11:30 AM
Distributors - 1:00 PM - 3:30 PM

#### January 20th

Cultivators Training Session 1 - 9:00 AM - 11:30 AM Producers Training Session 1 - 1:00 PM - 3:30 PM

### January 21st

Producers Training Session 2 - 9:00 AM - 11:30 AM
Retailers/Dispensaries Training Session 1 - 1:00 PM - 3:30 PM

### January 22<sup>nd</sup>

Retailers/Dispensaries Training Session 2 - 9:00 AM - 11:30 AM

Cultivators Training Session 2 - 1:00 PM - 3:30 PM

Session 1 and Session 2 are the same workshop. Please only register for one of the sessions.

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### **Metrc – Industry Training**

Metrc provides industry training & education workshops online as well as training guides and videos.

- Register for workshops or classes online at: www.metrc.com/nevada
- You must attend at least one New Business (Level 1) class online before you may register for other classes.
- We recommend that all industry users take classes every 3-4 months to stay up to date on any new features or changes.

#### Online classes:

- Metrc New Business (Level 1) All Facilities
- Metrc Advanced (Level 2) All Facilities
- Metrc Advanced (Level 2) Testing Labs (labs must request training via email to Support)

### <u>Metrc – Industry Support</u>

Metrc provides live interactive support for industry users and licensees. This information can be found on our website, when logged into Metrc under your Support tab, and is listed below.



Check under the "Support" tab for additional resources.

Please be advised that the new <u>CSV Formatting Guide</u> and <u>Industry Reports Guide</u> are now located under the Support Tab.

Please feel free to contact support at support@metrc.com or 877-566-6506 with any questions.